

How can we help?

**MONDIAL ASSISTANCE ANNOUNCED INSURER/UNDERWRITER
OF THE YEAR 2009**

International Travel Insurance Journal Applauds UK Operation

Mondial Assistance in the UK has been crowned 2009 International Travel Insurance Journal (ITIJ) Insurer/Underwriter of the Year, recognising its commitment to the travel market. Beating off strong competition from major industry players, Mondial Assistance scooped its prize in Athens, and celebrated its success in delivering a dynamic range of international insurance and medical assistance services.

Key to its win is the development and implementation of innovative web based bespoke insurance solutions, backed by a resource of claims administration and assistance experts. The successful combination of embracing new media opportunities with a solid and proven business infrastructure has been a powerful strategy to push boundaries both here in the UK and throughout the Mondial Assistance Group.

Over the last 12 months, Mondial Assistance in the UK has achieved a number of key business landmarks, securing new contracts with the likes of TUI Travel UK & Ireland, and retaining key customers including easyJet.

In addition to delivering pioneering e-commerce initiatives, such as its web content marketing tool Travel Insurance 2.0, which is further boosting ancillary revenue for the travel industry, Mondial Assistance in the UK has tailor-made and marketed services direct to niche audiences. This includes Travel Select, a travel insurance and assistance solution for the employee benefits market and Wander International Student Insurance, which offers overseas students studying and residing in the UK healthcare and travel cover on a global scale.

Mike Webb, CEO of Mondial Assistance in the UK comments, "Winning this award is a true honour and a reflection of the hard work that the staff of Mondial Assistance

put into continually creating better services, better systems and better products that reflect the needs our customers and their customers today. This win further strengthens our market leading position and we will continue to strive for excellence, putting our customers at the centre of everything we do. Our title of ITIJ Insurer/Underwriter of the Year is testament to this commitment.”

END

Mondial Assistance: an intervention every 2 seconds around the world.

International leader in Assistance, Travel Insurance and Personal Services, today the Mondial Assistance Group counts more than 9 817 employees who speak 40 different languages and work throughout the world with a network of 400,000 service providers and 180 correspondents. 250 million people, or 4% of the world's total population, benefit from its services, which the Group provides on all five continents. Mondial Assistance is a member of the Allianz Group.

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