

## **MONDIAL ASSISTANCE MAINTAINS TOP EMPLOYER STATUS**

### **One to Watch Accreditation from Best Companies 2010**

Mondial Assistance continues to make its mark as one of the UK's best employers, gaining 'One to Watch' accreditation from the UK's leading workplace engagement specialist, Best Companies. This is a highly sought after accolade by businesses across all industries, given by the name behind the Sunday Times 'Best 100 Companies to Work For'.

The Best Companies methodology is used as a key driver for the way Mondial Assistance engages with staff, empowering its management to enhance loyalty and job satisfaction, while delivering a high level of customer service. Once again Mondial Assistance has impressed Best Companies with impressive employee engagement scores demonstrated, despite tough economic conditions.

Mondial Assistance is a leading provider of Roadside Assistance, Warranty, Travel Insurance and Health services to the Motor and Travel Industries, Insurance Companies and other blue chip organisations. Mercedes Benz, BMW, TUI (who owns First Choice and Thompson), O2 and easyJet are just some of the UK's household brands who Mondial supports. As a member of the global Mondial Assistance Group, Mondial Assistance UK provides services to customers 24 hours a day, wherever they are all over the world.

Mike Webb, CEO of Mondial Assistance comments, "Best Companies Accreditation is based on employee feedback, which is what makes this achievement so important to Mondial Assistance. We understand the value of our employees and continue to work hard to embrace the principles laid out by Best Companies. This accreditation is only possible as a result of all the hard work and commitment from all employees at Mondial Assistance, who operate best practice across all levels of the business.

“It’s no management secret that employee engagement directly affects staff retention, productivity and profitability. So it makes sound business sense to give our employees the opportunity to influence and contribute to the way our services are administered and delivered.”

Concludes Jonathan Austin, Founder and CEO of Best Companies: “We would like to congratulate Mondial Assistance on their outstanding achievement. An engaged workforce is essential as organisations move out of the recession and into a more stable economic situation. No doubt many organisations have tackled redundancies and rapid change this year. But organisations like Mondial Assistance that have kept on engaging their staff and making sure they are involved in the business will be in a good position for the future and should be congratulated for their efforts.”

END

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**Mondial Assistance: an intervention every 2 seconds around the world.**

International leader in Assistance, Travel Insurance and Personal Services, today the Mondial Assistance Group counts more than 9 817 employees who speak 40 different languages and work throughout the world with a network of 400,000 service providers and 180 correspondents. 250 million people, or 4% of the world’s total population, benefit from its services, which the Group provides on all five continents. Mondial Assistance is a member of the Allianz Group.

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