

TRAVEL COUNSELLORS COVER MAINTAINS FIVE STAR RATING **Quality of travel cover recognised for second year running**

Once again premier travel company, Travel Counsellors, has gained a top rating for its travel insurance, ensuring customers enjoy a five star service all the way. Following enhancements to the level of cover and for the second consecutive year, both the Premier and Premier Plus Travel Counsellors products have received a 5 Star Rating from Defaqto, a leading UK independent financial research company.

Improvements to the cover and compensation Travel Counsellors insurance provides include: extended length of winter sports breaks covered, increased hospital benefits and increased delayed personal belongings and missed departure compensation. Holidaymakers choosing Travel Counsellors gain access to first class single trip policies requiring no medical screening, as well as cover for travellers up to the age of 89. All its travel insurance products are underwritten and administered by world leading assistance, travel insurance and personal services provider, Mondial Assistance.*

Defaqto has a team of 60 researchers and industry analysts who review over 2,000 financial products to help consumers make more informed choices across 30 different product areas, including travel insurance. The Star Rating for travel insurance is measured using 27 set criteria, including: cover option available, the level of cover for each feature, services and excess fees and charges. Travel Counsellors gained the highest Defaqto rating for the quality of its Premier and Premier Plus products, in comparison to market rivals.

“We are delighted to gain a 5 Star Rating for the second year in a row, confirming our focus on excellence,” says Malcolm Hingley, Sales Director for Travel Counsellors. “We use the Defaqto ratings as a benchmark when developing our travel insurance products, ensuring our travel insurance products meet the same high standards as the rest of our service.

“Travel Counsellors offers a bespoke, five star holiday experience and the Defaqto rating for our insurance gives customers reassurance that we also offer five star travel cover.”

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*Travel insurance from Mondial Assistance in the UK is underwritten by Mondial Assistance Europe N.V.

Mondial Assistance: an intervention every 2 seconds around the world.

International leader in Assistance, Travel Insurance and Personal Services, today the Mondial Assistance Group counts more than 9 817 employees who speak 40 different languages and work throughout the world with a network of 400,000 service providers and 180 correspondents. 250 million people, or 4% of the world's total population, benefit from its services, which the Group provides on all five continents. Mondial Assistance is a member of the Allianz Group.

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