



News Release

EASYJET TEAMS UP WITH MONDIAL UK TO CARE FOR ITS CUSTOMERS

- SAFI included in UK travel insurance policies -

easyJet, Europe's leading low-fares airline has joined forces with Mondial UK, a leading provider of travel insurance and assistance services, to include Scheduled Airline Failure Insurance (SAFI) in travel policies offered to its passengers in the UK.

The move makes the airline one of the first low-fares carriers to actively address concerns highlighted by recent Government and Civil Aviation Authority (CAA) reports into the failure of some airlines and the impact this has on passengers.

The inclusion of SAFI within UK policies marks easyJet's commitment to protecting its passengers as well as being an industry leader in reacting quickly to changes in the marketplace. By working in partnership with Mondial UK, easyJet can maintain the wellbeing of its customers and deliver a high quality of customer service.

Beatriz Fernandez of easyJet comments: "easyJet has gone from strength to strength, we now operate a fleet of 122 aircraft, carry over 32 million passengers annually and this year will be our most profitable ever. But the airline industry is incredibly competitive and there are airlines who are not as efficient as us, therefore passengers do need some additional protection.

"The introduction of SAFI in to easyJet's travel insurance product demonstrates our commitment to all passengers, this move will give consumers reassurance and encourage other airlines to offer the same for their customers."

Steve Hook, Director of Corporate and Travel at Mondial UK, remarks: "We are delighted to continue to work with easyJet to bring this innovative new offering to the travel insurance marketplace. Mondial UK has continued to adapt and grow with its partners to respond to the changing needs and demands of the industry and we pride ourselves on being front runners in the implementation of innovative travel insurance solutions."

-ENDS-

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Note to Editors

Mondial UK is a leading provider of customer support services to the motor and travel industries, insurance companies and other blue chip organisations. As a member of the global Mondial Assistance Group, Mondial UK provides services to customers 24 hours a day, wherever they are all over the world.

The Mondial Assistance Group, part of the world's largest insurance company Allianz of Germany, provides customer care contact to over 200 million individuals world-wide. Many of the world's leading organisations benefit from Mondial Group services each year, ranging from Motor Assistance, Customer Information and Care Contact, Marketing Programmes, Fulfilment, Breakdown and Accident Management, Warranty Services, Travel Insurance and Assistance, Property Assistance and Advice Lines.

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