

Hurricane Dean

You may be aware that Hurricane Dean has landed in Jamaica and is now heading for Cancun. This is affecting flights to and from the Islands and so your Tour operator or Carrier will normally be prepared to arrange for reimbursement of the holiday/flight costs or arrange an alternative travel date – this applies equally to policyholders who are actually on the Islands at present and policyholders who are due to travel imminently.

Under these circumstances, in respect of policyholders who have purchased a single trip travel policy underwritten by Elvia Travel Insurance International (ETII) and have yet to travel, we are prepared to provide either a full refund of premium to you or alternatively to amend the travel dates on your policy consistent with your revised arrangements.

Please note that for policyholders with an Annual Multi-Trip policy refunds or part refunds are not available.

The current advice from the FCO is shown below – this also includes an emergency contact telephone number should this be required.

- The Jamaican Government issued a hurricane warning at 1600 GMT on 18 August. As at 1500 GMT on Saturday 18 August the Met Office predicts there is a 50 per cent probability that Dean will remain a Category 4 hurricane, threatening extreme damage and 8 to 13 foot storm surges, over the next 36 hours. On its current course Hurricane Dean will reach Jamaica on Sunday 19 August. We therefore now advise against all travel to Jamaica until further notice.
- Both international airports (Norman Manley in Kingston and Sangster in Montego Bay) closed on the evening of Saturday 18 August. There will be no flights in or out until airports re-open after the hurricane passes. You should contact tour operators/travel companies if this might affect your travel. You should monitor local and international weather updates. If staying in Jamaica at a hotel, you should follow the guidance of local hotel management. You should not go outdoors during the hurricane and because of likely storm surges remain well away from the sea.
- A British consular team is now based in Montego Bay and the British High Commission is open 24 hours a day to take calls from or about British nationals with problems arising from Hurricane Dean. The number to call is (00 1 876) 510 0700.

The situation will continue to be monitored and further developments or updates regarding travel to these destinations can be obtained from the FCO website:

www.fco.gov.uk