



Integrated Travel Insurance Solutions

A unique element of Mondial's philosophy is its commitment to handling all aspects of the customer experience on behalf of its clients. We do not outsource thereby providing a truly integrated solution for our clients and their customers with a genuine and controllable objective of delivering service excellence and improving efficiency.

We are able to offer a complete range of services including underwriting, claims handling and cost containment, 24 hour medical assistance, medical screening, sales and fulfilment services, pre-travel advice on immunisation, currency, climate and visas, medical advice and marketing support services.

However, we also recognise that our complete range of services will not always be required. So we apply a flexible business approach whereby we 'mix and match' to create a 'best fit' combination between our range of services and those of the client.

For example, not every client will require our medical assistance services and some underwriting agents and/or brokers will have their own claims handling facilities. We can positively respond to all of these variations.

And as a specialist provider of these branded services for the retail, travel trade, financial services, automotive, and other blue-chip organisations, we can control vital parts of the process to ensure the highest level of service at competitive prices.

Mondial Assistance Travel is designed to ensure that your travelling customers, whether on business or pleasure, enjoy a worry-free journey.