

MONDIAL REWARD FROM WITHIN**Andrew Dagg appointed Account Manager for Corporate and Travel**

Mondial Assistance's policy of recognising and rewarding high achieving staff has been further demonstrated with the internal promotion of Andrew Dagg to Account Manager - Corporate & Travel division.

Andrew started his career at Mondial as a call handler four years ago within the BMW Outbound department. His potential was soon spotted and Andrew was promoted to Training and Development Executive, where he was responsible for the recruitment and training of staff. He now becomes Account Manager as Mondial continue to invest and grow its successful Corporate and Travel division.

"My new role is about looking after existing clients and developing that business," explains Andrew. "While it is very different from my previous training position, it does involve some similar skills such as building strong relationships and finding solutions to unexpected situations. It's an exciting opportunity in a fast moving environment and with the department doing well, I intend to build on the success of the team."

Previous to Mondial, Andrew's experience was in the hotel trade. Following a degree in hotel management, Andrew worked as a Duty Manager in a five star hotel in central London.

Ben Smart, Head of Business Development concludes, "Andrew has continually exceeded expectations at Mondial. His track record of success means I am confident his promotion will ensure we continue to deliver exceptional levels of service to our clients."

Ends

March 2008

Notes to Editors

Mondial Assistance in the UK is a leading provider of customer support services to the motor and travel industries, insurance companies and other blue chip organisations. As a member of the global Mondial Assistance Group, Mondial Assistance provides services to customers 24 hours a day, wherever they are all over the world.

Worldwide leader in assistance, travel insurance and personal services, today **Mondial Assistance Group** counts nearly 8,000 staff members speaking over 40 languages. They work throughout the world in collaboration with a network of 400,000 service providers and 240 correspondents. 250 million people, or 4% of the world population, benefit from the Group's services, which it proposes on 5 continents in over 25 countries. The Group mainly operates under its three international brands: ELVIA, Mondial Assistance and World Access.

Mondial Assistance Group is a member of the **Allianz Group** through AGF and RAS International, each holding a 50% capital stake. www.mondial-assistance-group.com

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