



Corporate & Travel

# Motor Assistance



## The most comprehensive and genuine motor assistance service there is...

In today's competitive market, Mondial UK can assist insurers, motor manufacturers, dealer groups and financial services companies who are increasingly seeking to develop and maintain higher levels of service and customer loyalty.

Motor Assistance from Mondial UK concentrates our major strengths and resources to offer your customers quality motoring benefits with the highest levels of service throughout the UK and Europe.

- A comprehensive emergency service that offers true peace of mind in the event of a breakdown.
- Following an emergency call from your customer, to our dedicated Operations Centre, a fully trained co-ordinator will assess the situation and arrange the most appropriate action.
- Supported by an extensive network of motor technicians in liveried customer service vehicles and approved recovery operators, we utilise a sophisticated computerised mapping system for plotting the quickest route to customers, our co-ordinators keep waiting time to an absolute minimum.
- Our co-ordinators are trained so that the most appropriate vehicle is sent in response to their call. We will take care of an immobilised vehicle and its passengers by either repairing the vehicle at the roadside, replacing any parts with genuine manufacturer parts, providing emergency accommodation, onward transportation, car hire plus legal advice and medical benefits, to cause minimal inconvenience to your customers. The benefits to the customer are as per requirement.
- Extensive Management Reporting, comment and analysis for our partners.
- Mondial UK can help our clients in offering the service as a mandatory inclusion, or offer the service as an optional retail basis and help you to achieve the maximum commission available from this extra revenue stream, and provide training in maximising conversion levels.
- Motor Assistance is co-ordinated for both the UK and Europe.

### Our clients include...

Allianz Cornhill  
Legal Protection

BMW

Cornhill Direct

Jaguar

Land Rover

Mazda

Mercedes-Benz

MINI

Mitsubishi



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