



News Release

MONDIAL UK VOTED ONE OF THE '100 BEST COMPANIES TO WORK FOR'

United Kingdom, March 6th, 2006

A focus on career progression, recognition, reward, health and wellbeing has secured Mondial UK a place in the 2006 'Sunday Times 100 Best Companies to Work For'. Mondial fought tough competition from over 200 entries to achieve a ranking of 69th in this now highly sought after accolade.

Microsoft, VW Group and Honda are just some of the blue-chip organisations in the UK that Mondial were up against when staff were surveyed by the Sunday Times. Mike Webb, CEO of Mondial UK comments, "The Sunday Times Best Companies to Work For survey specifically measures feedback from employees to identify which companies are committed to improving workplace relationships and adopting best practice. It goes without saying therefore, that we are absolutely delighted that our employees value our commitment to them, supporting a mutual respect between us as an employer and the people behind the business."

Noted by Mondial employees when surveyed was the competitive financial reward and personal benefits packages, which is available to all members of staff. This includes a private healthcare scheme, a subsidised corporate gym membership and the introduction of a Childcare Voucher Scheme in 2005. Furthermore, Mondial implemented an Absence Management Programme at the beginning of 2005 to aide Line Managers in their support of the company's focus on encouraging staff to proactively manage their health.

Exceptional training and career progression is also offered to all employees, with Mondial investing in over half a million pounds a year. Encouraging open communication, the introduction of an Employee Forum in 2005 has been hugely successful. This ensures staff understand the issues affecting the business and empowers them to be actively involved in the design and implementation of solutions that bring positive company change.

Determined to continually assess and adapt its workplace practices to meet the ever changing needs of its employees, Mondial is developing a number of new initiatives for 2006, including a Bike4Work and Home Computing scheme. In addition, the introduction of a Mondial 'Be the Best' programme is aimed at reinforcing the company's brand values, exceeding customer expectations, building on quality as the foundation of the business and enthusing a sense of pride and passion throughout.

Webb concludes, "The level of employee happiness and engagement within any business directly affects absenteeism, customer experience and profitability. Therefore, as a business dedicated to delivering 24/7 customer services on behalf of prestigious corporate and financial organisations, motor manufacturers and the travel trade it is vital that our company culture promotes recognition and reward and everyone is informed and empowered.

"Our success is a result of all the hard work, commitment and support of our employees, which is why activities that build on a family culture such as sports days, Summer and Christmas parties, gifts, award schemes and social events are crucial to helping them feel personally fulfilled and appreciated. This is a great result for Mondial, offering us further incentive to keep enhancing the working culture within the business and ensure our staff remain happy, healthy and motivated."

END

March 2006

Note to Editors

Mondial UK is a leading provider of customer support services to the motor and travel industries, insurance companies and other blue chip organisations. As a member of the global Mondial Assistance Group, Mondial UK provides services to customers 24 hours a day, wherever they are all over the world.

The Mondial Assistance Group, part of the world's largest insurance company Allianz of Germany, provides customer care contact to over 200 million individuals world-wide. Many of the world's leading organisations benefit from Mondial Group services each year, ranging from Motor Assistance, Customer Information and Care Contact, Marketing Programmes, Fulfilment, Breakdown and Accident Management, Warranty Services, Travel Insurance and Assistance, Property Assistance and Advice Lines.

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