

News Release

MONDIAL UK WINS TRAVEL CONTRACT WITH LIVERPOOL VICTORIA

Bringing customers insurance and assistance services

Mondial UK has won a significant new contract to provide Liverpool Victoria Travel Insurance. Liverpool Victoria is one of the UK's leading financial services companies and the UK's largest friendly society*. Under the new agreement, Mondial is providing every aspect for a fully branded travel insurance and medical assistance service to Liverpool Victoria customers.

Liverpool Victoria is actively marketing the new travel insurance service to existing members and is sold via Mondial's call centre. The facility for customers to purchase the service online will also be available in the near future. Providing single trip and annual cover, the new contract encompasses sales and fulfilment, renewals, international medical assistance and claims handling.

Andrew Marsh of Liverpool Victoria comments, "Mondial share our focus on delivering a premium customer experience. As we extend our broad range of products and services to embrace travel insurance and assistance, our choice in partner is key. Our customers can now benefit from the peace of mind offered by Mondial's worldwide network of qualified medical professionals, bringing advice, support and repatriation services to holiday makers"

Yianni Katsiavriades, Corporate and Travel Business Development Manager for Mondial UK comments, "Renewal invitations are landing on doormats around the country and the policy sales team is already taking calls and renewing policies. We are delighted to be working with Liverpool Victoria, bringing a high level of cover and assistance to its customers. Through our fully transparent branding, Liverpool Victoria benefit from Mondial's expertise and market leading services. This partnership allows us to help Liverpool Victoria bring added value to its customers, building on the suite of services it offers. Mondial combines reliability, quality and value with a comprehensive and global service offering and we look forward to using our expertise to maximise business opportunities for Liverpool Victoria in future."

END

June 2005

Note to Editors

The Mondial Assistance Group, part of the world's largest insurance company Allianz of Germany, provides customer care contact to over 200 million individuals world-wide. Many of the world's leading blue-chip organisations benefit from Mondial Group services each year, ranging from Motor Assistance, Customer Information and Care Contact, Marketing Programmes, Fulfilment, Breakdown and Accident Management, Warranty Services, Travel Insurance and Assistance, Property Assistance and Advice Lines.

For further press information please contact:

Antonia Connolly, Claire Foster or Justine Hoadley, HSL

Tel: 020 8977 9132

Email: justine@harrisonsadler.com

Press Office:
Harrison Sadler Limited

Tel: +44(0) 020 8977 9132

Fax: +44(0) 020 8977 5200