



News Release

PENNY PARSONS CELEBRATES 20 YEARS OF SERVICE AT MONDIAL UK

Penny Parsons, BMW Operations Supervisor at Mondial UK, is celebrating 20 years of service at the Croydon based company. In recognition of her achievement, she was presented with a cheque for £2000 by CEO of Mondial UK, Mike Webb.

Commenting on her early days at Mondial UK, Penny says: "I started in 1986 as a part time co-ordinator – how things have changed! There was a very basic phone system and all breakdowns were taken down manually. There was a map of the UK on the wall covered in different covered pins which denoted the Recovery Agent and only 9 Technicians working from Dealerships. At one stage there was a pin in the centre of London with a 3 inch piece of cotton on it to indicate a 10 mile radius!"

Penny's long service comes as no surprise, given that Mondial UK is also celebrating its recent placing in The Sunday Times Best Companies To Work For 2006. The only Croydon based company to be selected, Mondial UK fought tough competition from over 500 entries from across the UK to achieve a ranking of 69th in this now highly sought after accolade. A focus on career progression, recognition, reward, health and wellbeing contributed towards securing Mondial UK a place.

Noted by Mondial employees when surveyed was the competitive financial reward and personal benefits packages, which is available to all members of staff, and no doubt contributes to the high staff retention levels. This includes a private healthcare scheme, a subsidised corporate gym membership and the introduction of a Childcare Voucher Scheme in 2005. Exceptional training and career progression is also offered to all employees.

Mike Webb remarks, "We would like to congratulate Penny and thank her for her dedication and commitment to the continuing success of Mondial UK over the years. As a Croydon employer we are absolutely delighted that our commitment to providing career opportunities encourages long service and the recent Sunday Times accolade has recognised that a mutual respect between us as an employer and the people behind the business has made Mondial UK a great place to work."

Penny concludes: "I can't believe where the time has gone and consider myself fortunate to work for Mondial UK."

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Note to Editors

Mondial UK is a leading provider of customer support services to the motor and travel industries, insurance companies and other blue chip organisations. As a member of the global Mondial Assistance Group, Mondial UK provides services to customers 24 hours a day, wherever they are all over the world.

The Mondial Assistance Group, part of the world's largest insurance company Allianz of Germany, provides customer care contact to over 200 million individuals world-wide. Many of the world's leading organisations benefit from Mondial Group services each year, ranging from Motor Assistance, Customer Information and Care Contact, Marketing Programmes, Fulfilment, Breakdown and Accident Management, Warranty Services, Travel Insurance and Assistance, Property Assistance and Advice Lines.

For further press information please contact:

Antonia Connolly, Claire Foster or Justine Hoadley, HSL

Tel: 020 8977 9132

Email: justine@harrisonsadler.com

Press Office:
Harrison Sadler Limited

Tel: +44(0) 020 8977 9132

Fax: +44(0) 020 8977 5200

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