

News Release

Mondial Renews Suzuki Assistance Contract And Secures Pan European Supply

Mondial Assistance UK has successfully renewed the contract to provide the roadside assistance programme in the UK for Suzuki GB, following the decision by Suzuki Europe to appoint the Mondial Assistance Group as its preferred Pan European roadside assistance provider.

Mondial Assistance UK was awarded the original contract to provide 12 months roadside assistance cover on all new vehicles by Suzuki GB in 1998. Subsequently, following the success of the programme, in January 2000, the scheme was developed to further enhance the customer offering by extending the programme to include 36 months assistance on all new vehicles.

Now, as part of the renewed programme, Suzuki GB has added European cover as standard alongside existing benefits such as hotel accommodation, onward travel, parts delivery, repatriation and vehicle collection following repair. The length of car hire entitlement has also been increased from 2 to 3 days.

Comments Tim Tozer, Automotive Director for Mondial, "Mondial has provided a range of quality services to Suzuki GB for a number of years and I am delighted that, as part of the pan-European launch, the programme has been enhanced to provide even greater levels of service to Suzuki's customers. "

Mondial also provide Customer Services and travel insurance on behalf of Suzuki GB.

Ends

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